

Sending a P2P – A Better Option Than Faxing

Provider to Provider electronic communication (P2P) is a better way to send information between primary care and specialty offices. Prima CARE stands to lose 5% of Medicare payments if we fax notes rather than use P2P. Each year, the percentage of loss increases – strong motivation to start using P2P as much as possible. One problem I have found with P2P is that some local providers are not on our P2P network. This can be easily remedied – if you can't find the person you are trying to communicate with in the P2P directory, email or clinical message me or Mary Jane, and we will get that provider in our directory.

P2P does require a few more clicks than faxing, but it is far more reliable than faxing.

In the Hub, click on the “Share” button and choose “Send eCW P2P Patient Record”.

The screenshot shows a patient record interface with tabs for T.Inj, Referrals, Allergies, CDSS, Alerts, and Notes. The patient information includes Home: 401-555-1818, Work, Cell, Email: Primaoffice@yahoo.co, Insurance: Medicare Mass Part B, PCP: Willis, Sam, and Default Facility. A 'Share' button is visible, and a dropdown menu is open with options: Create eCW P2P Appointment, Send eCW P2P Patient Record (highlighted), and Send eCW P2P referral/Consult. An inset window titled 'Send eCW P2P Patient Record' shows fields for Patient (Pcaretest, Six), From (Kney,Bradford), To, CC, Subject, and Message. A red box highlights the ellipsis button next to the 'To' field.

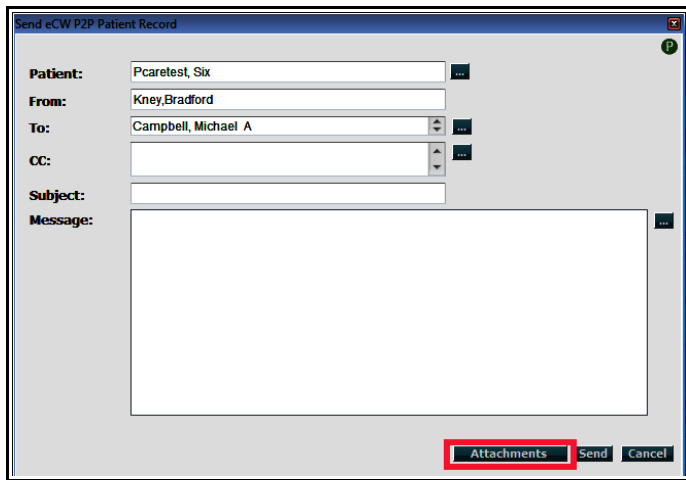
Now click on the ellipsis.

Next, choose the recipient. Always choose a “D” option rather than a “P” option if there is a choice - “D” is more secure. My screen opens to “My Favorites” by default, but choosing “All” vs “My Favorites” doesn't seem to make much difference.

The screenshot shows a provider search interface with a search bar containing 'camp', a dropdown for 'City' set to 'MA', and a search button. Below the search bar is a table of results:

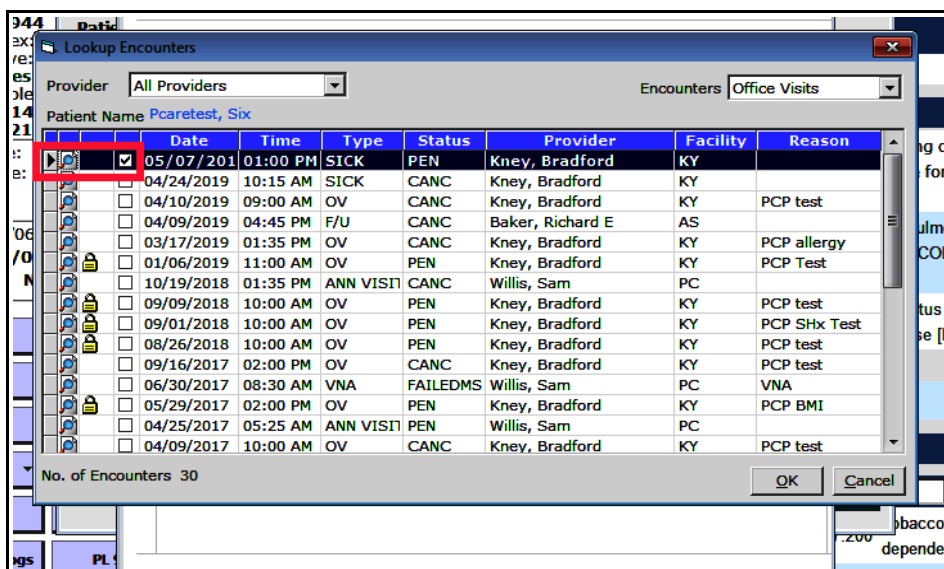
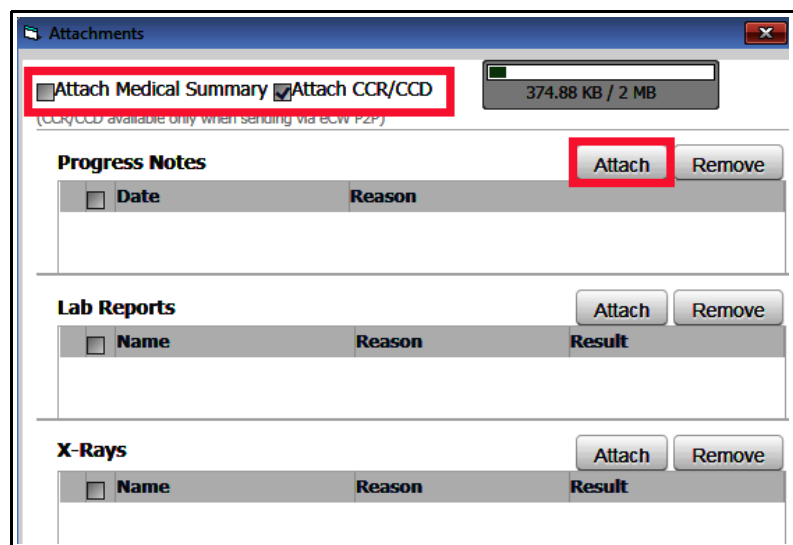
Name	Address	Specialty	Contact Details
Campbell, Michael A (Available)	203 Plymouth Ave FALL RIVER MA 02720...	Adult Medicine, Fami...	(508) 235 5445
CAMPOS, CHRISTIAN T (Available)	203 Plymouth Ave FALL RIVER MA 02720	Thoracic Surgery (Ca...	(508) 679 7740 (508) 679 7701

Buttons for 'OK' and 'Cancel' are visible at the bottom.

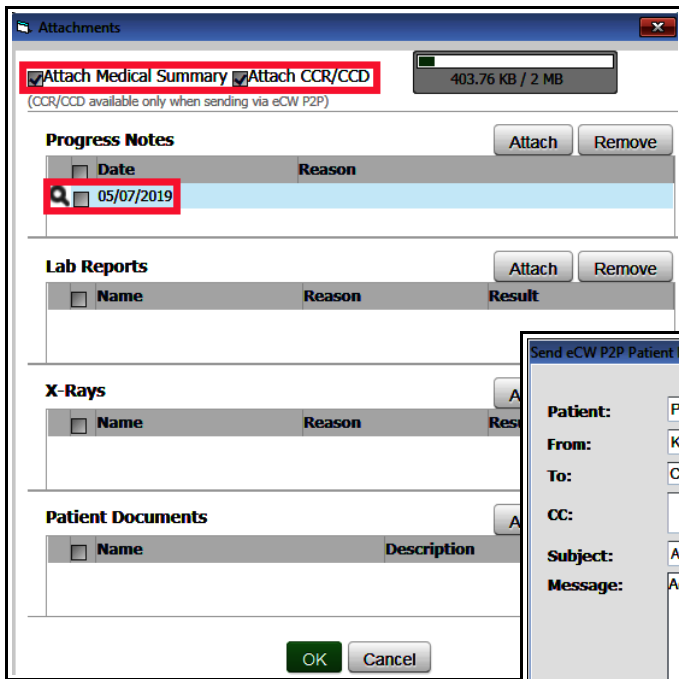


Now click the “Attachments” button.

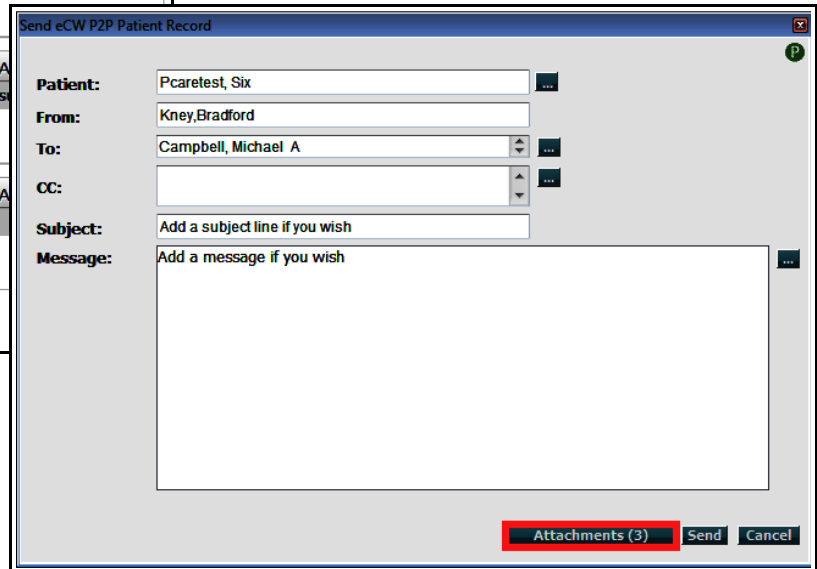
Both “Attach Medical Summary” and “Attach CCR/CCD” need to be checked to satisfy the P2P reporting benchmark. Click on “Attach” to find the note you want to attach (or the lab or X-ray reports).



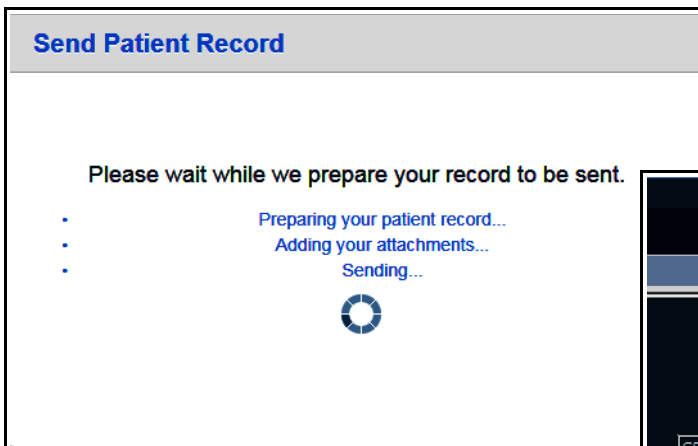
Check the box next to the note you want to include. Clicking on the magnifying glass provides a preview of the visit.



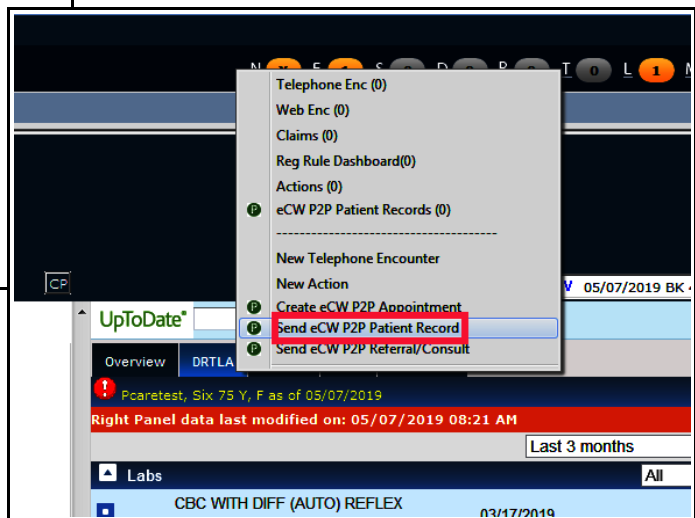
So, now you have the medical summary and CCR/CCD checked, and the note attached. Click “OK”.



Make sure there are at least 3 attachments. If you see only 1 or 2, go back and make sure the medical summary, CCR/CCD, and note are attached. Then click “Send”.



And the P2P is sent.



You can also start a P2P from the T jellybean (clicking on the “T”, not on the jellybean itself). This does not pull in a patient name, so it is usually easier to start from the Hub in my opinion.