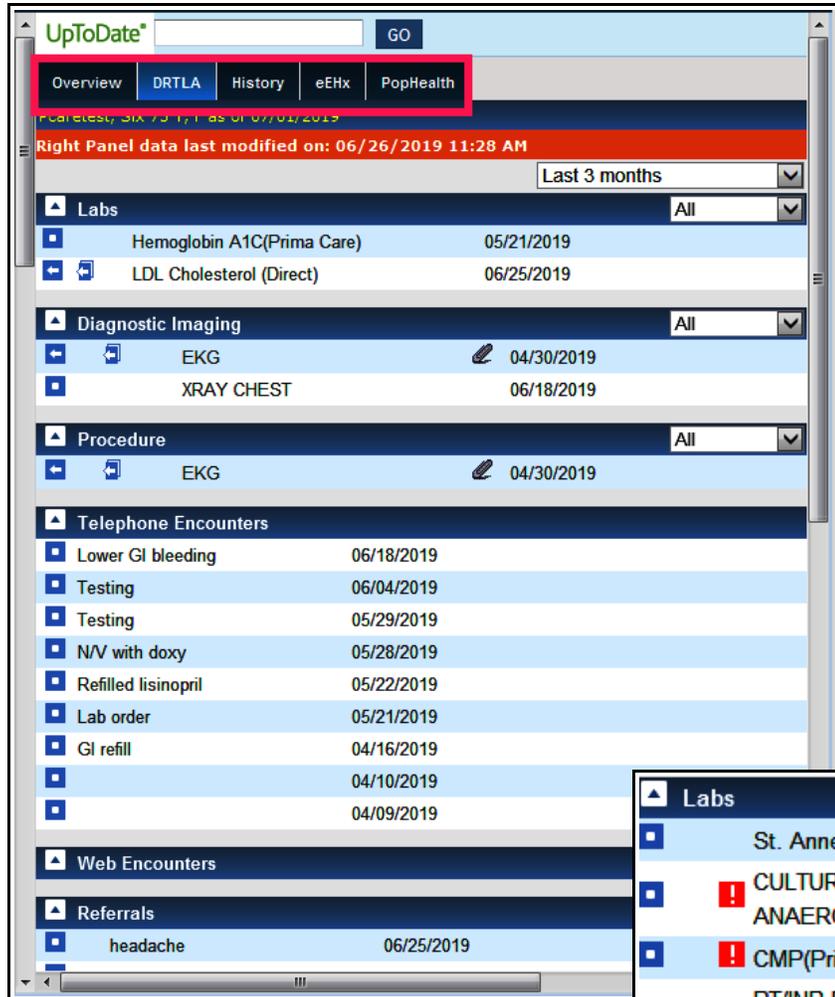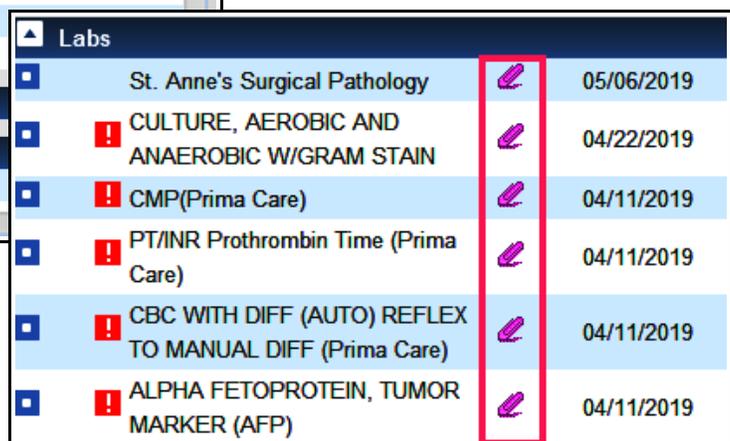# The Right Panel in ECW 11

The right panel, which is visible in both the progress note screen and the hub screen, provides a wealth of clinical information about the patient.

If the right panel disappears or is absent from your screen when you log in, simply click on the far right olive, and when the center turns green, the right panel should be visible.

The tabs shown in the right panel can be customized for each provider in the "My Settings" part of ECW. I prefer Overview, DRTLA, and History to be shown. The tab chosen to be open by default can also be set up in "My Settings".

DRTLA stands for patient Documents, Referrals, Telephone encounters, Labs and DI, and Actions.

In a real patient (most screenshots in this document are from Six Pcaretest's chart), the resulted labs and DI shown in the right panel under DRTLA in a progress note will have a purple paperclip to the right of the lab/DI name, and clicking on the paperclip opens the result in a new screen. In the Hub, the right panel labs/DI are listed, but there is no option to open the results from a paperclip icon in that screen.

Telephone Encounters		
Lower GI bleeding	06/18/2019	
Testing	06/04/2019	
Testing	05/29/2019	
N/V with doxy	05/28/2019	
Refilled lisinopril	05/22/2019	
Lab order	05/21/2019	
GI refill	04/16/2019	
	04/10/2019	
	04/09/2019	

Web Encounters

Referrals		
headache	06/25/2019	O
Testing	06/19/2019	O
testing	05/10/2019	O
testing	05/10/2019	O
testing	05/10/2019	O
testing CCR	05/10/2019	I
testing CCR	05/10/2019	I
testing	05/07/2019	O
Evaluate thyroid nodule - ?FNA	04/24/2019	O

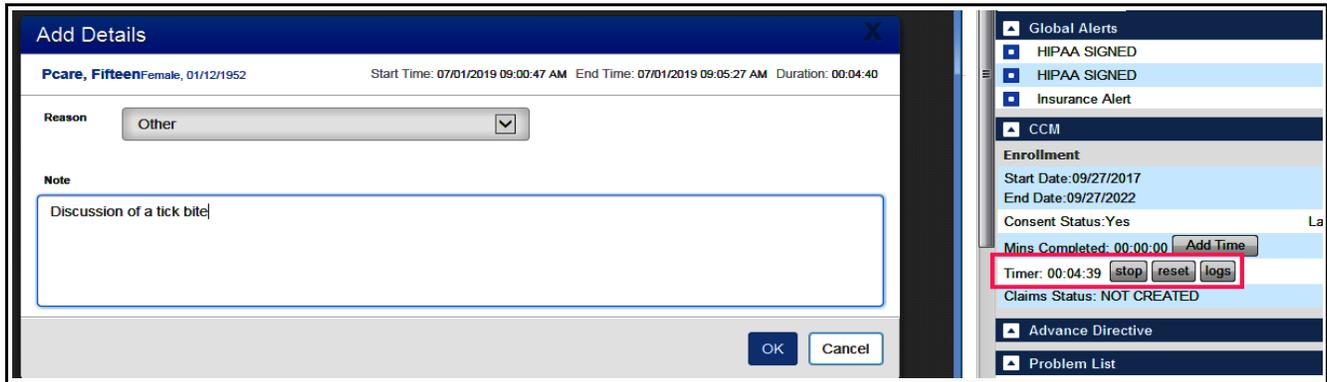| Documents	
PHQ2 (2015 Edition) 2019-6-26 11:35:41	06/26/2019
PHQ2 (2015 Edition) 2019-6-26 10:26:49	06/26/2019
PHQ2 (2015 Edition) 2019-6-25 14:53:30	06/25/2019
Tobacco Control 2019-6-25 10:50:33	06/25/2019
2019-06-19 Brain MRI	06/19/2019
Audit-C 2019-5-28 9:21:5	05/28/2019

From a progress note, telephone encounters, referrals, and documents in the right panel can all be opened by clicking on the entry – the item will be opened in a separate screen, allowing the user to review the item without leaving the progress note.

In the Hub, the same data is seen in the right panel, but clicking on an entry does not open it.

Note that UpToDate is available at the top of the right panel if it has been enabled in "My Settings".

The Overview tab includes global alerts, CCM (chronic care management), advance directives, the problem list, HCC RAF scores and HCC gap recommendations, the medication summary, allergies, immunizations, and therapeutic injections. Note that hovering over "Global Alerts" shows the user more details.

UpToDate®   [   ]   GO

Overview | DRTLA | History | eEHx | PopHealth

Pcaretest, Six 75 Y, F as of 07/01/2019

Right Panel data last modified on: 06/26/2019 11:28 AM

⚠ Problem List SNOMED

Global Alerts

☐ Insurance Alert

Confirmation required. Patient requires wellness visits once a year.

CCM

This patient has following chronic conditions and is eligible for CCM Program.

| 10 | Coronary artery disease of native artery of native heart with stable angina pectoris [ICD: I25.118] |
| 10 | Chronic obstructive pulmonary disease, unspecified COPD type [ICD: J44.9] |

View more problems

Chronic care management (CCM) allows users to keep track of the time spent on non-face-to-face activities for the patient. This might include a script refill, a phone call to or from the patient, a discussion with another provider about the patient, lab/DI/chart review – anything done for the patient outside of an office visit. In this case, I clicked start when I picked up the phone to talk to Fifteen Pcare – after the discussion, I clicked stop, then briefly documented the reason for the interaction, and then clicked "OK". This will add 4 minutes and 39 seconds to the monthly log of CCM time. For every 20 minutes of time spent on CCM activities, a bill will be generated and sent to Fifteen's insurer.

If a MOLST or health care proxy form has been entered into the chart, it will be shown under "Advance Directive" in the Overview tab. The problem list is also shown – clicking on the ellipsis opens a screen in which problems can be added or deleted from the list. A red arrow to the left of a diagnosis indicates that diagnosis has not be recorded in the assessment part of a progress note in more than a year. Clicking on either a blue or red arrow will drag the problem into the assessment area of the current note. These arrows are not present in the right panel of the Hub.

HCC stands for "hierarchical condition category", which is a risk adjustment model designed to help estimate future health care costs for a particular patient. This model assigns a risk score for each significant diagnosis, called a RAF score ("risk adjustment factor"). The two sections at the bottom of the screenshot above will show the RAF score for appropriate patients, as well as gaps in coding – this is like the red arrow described above, but much more relevant in that it highlights only missed opportunities to code for diagnoses which carry significant risk of future problems.

The medication list is seen in the Overview tab. This can be sorted by date or by medication. I have my medication list defaulted to sort by date (another choice the user can make in "My Settings"). As seen in this screen, clicking on the "+" next to a date will open the medication list for that date – this is quite a useful function.

Changing the filter to "Medication" can be very useful in finding out more detail about a particular medication history. In this example, choosing metformin from the dropdown list of all medications ever listed in this patient's chart will open the following screen:
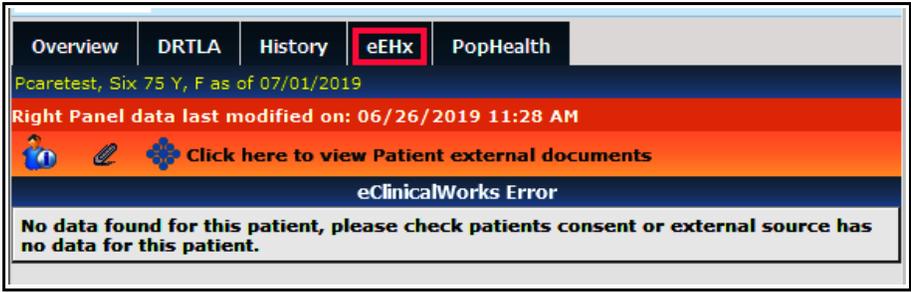

Here, I can see that the metformin was stopped on 11/6/16, but then started again on 4/10/19. It looks like someone discontinued it in again on 5/22/19, but it was added back to the list on 6/17/19.

Allergies

- Rubber: rash
- Nitrofurantoin Monohyd Macro: anaphylaxis - Criticality High - Onset Date 05/14/2019
- Cephalexin: Abdominal bloating - Criticality Low - Onset Date 6/4/2019
- Amoxicillin: maculopapular rash - Criticality Low
- Vancocin HCl: Hives, wheezing - Criticality High

Immunizations

Declined Flu Shot		
Declined Flu Shot (NA)	01/17/2017	
DTaP, IM 90700 FFS		
DTaP, IM 90700 FFS	01/11/2013	Dose-1
Flu, Fluvirin		
Flu, Fluvirin	11/10/2016	
Fluvirin MM CC RAH Clinic Dias		
Fluvirin MM CC RAH Clinic Dias	10/05/2014	
Fluvirin MM CC RAH Clinic Dias (PN)	09/22/2014	
Fluvirin MM CC RAH Clinic Dias	01/09/2013	
Hep A 4-18 yr No Charge		
Hep A 4-18 yr No Charge	01/11/2(	
Pneumovax		
Pneumovax	01/17/2(	

Therapeutic Injections

Dexamethasone		
Dexamethasone	03/14/2	

The last few sections of the Overview tab show the allergies, immunizations, and past injections.

The "History" tab shows the medical history, Ob/Gyn history (when appropriate), surgical history, family history, social history, and hospitalizations.
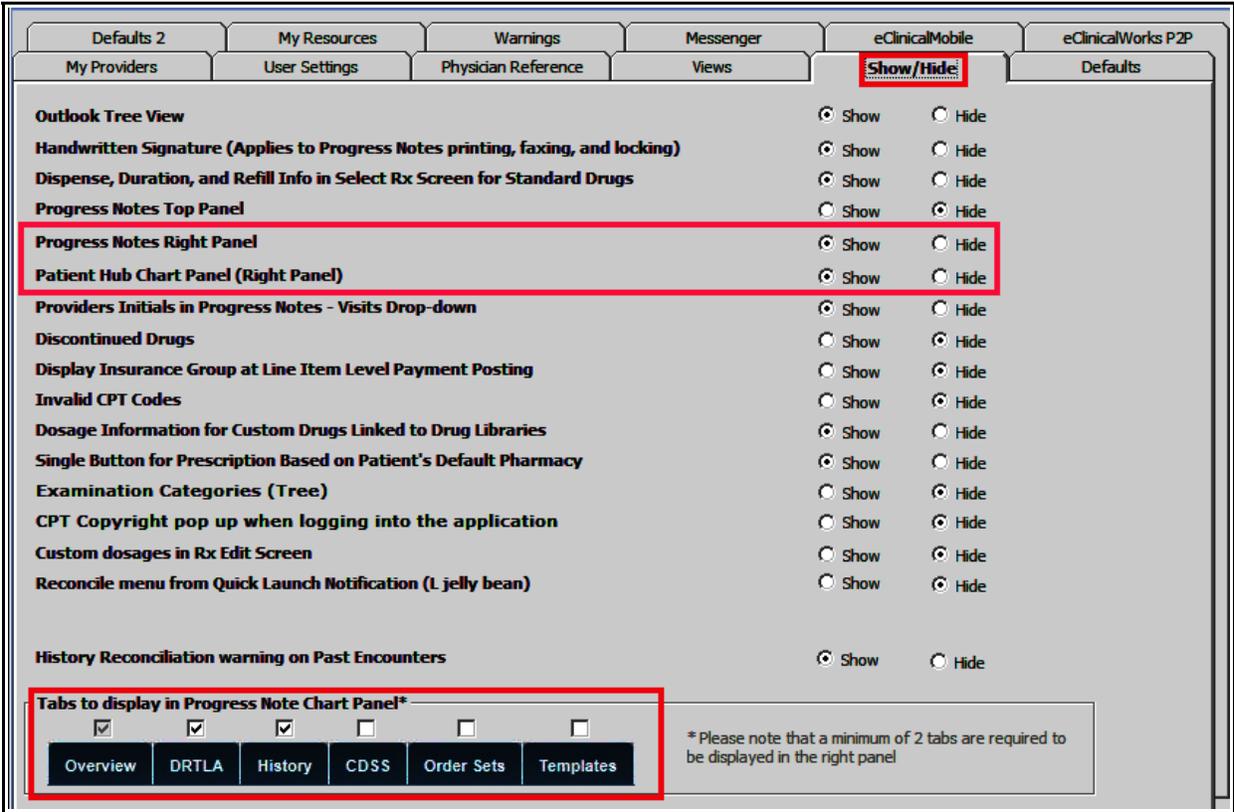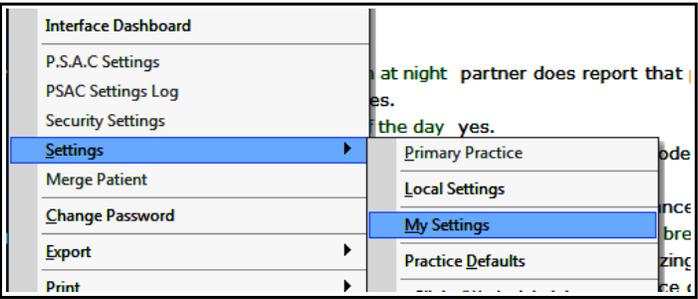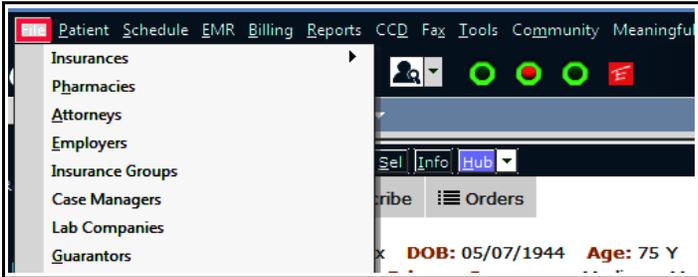
Medical History

- HTN: Began lisionpirl in 2011 with benefit.
- IBS: Constipation/diarrhea dating back to the 1980's
- Hyperlipidemia: On pravastatin
- DM: Began metformin 2014
- Coronary artery disease of native artery of native heart with stable angina pectoris

GYN History

OB History

Surgical History

Appendectomy	1980

Family History

- Father: deceased, HTN, diagnosed with Hypertension, Heart Disease
- Mother: deceased, 2013 minor stroke, minimal deficit, age 86, HTN, Stroke
- Sister(s): alive, SLE, kidney problems, HTN
- Brother(s): alive 63 yrs, melanoma at age 35, wide excision wo evidence of extension, HTN, Diabetes in 1989, Heart Disease in 1989 at the age of 33, Cancer
- Spouse: alive
- Paternal Grand Father: deceased
- Paternal Grand Mother: deceased
- Maternal Grand Father: deceased
- Maternal Grand Mother: deceased
- Paternal uncle: melanoma
- 6 sister(s) .

Social History

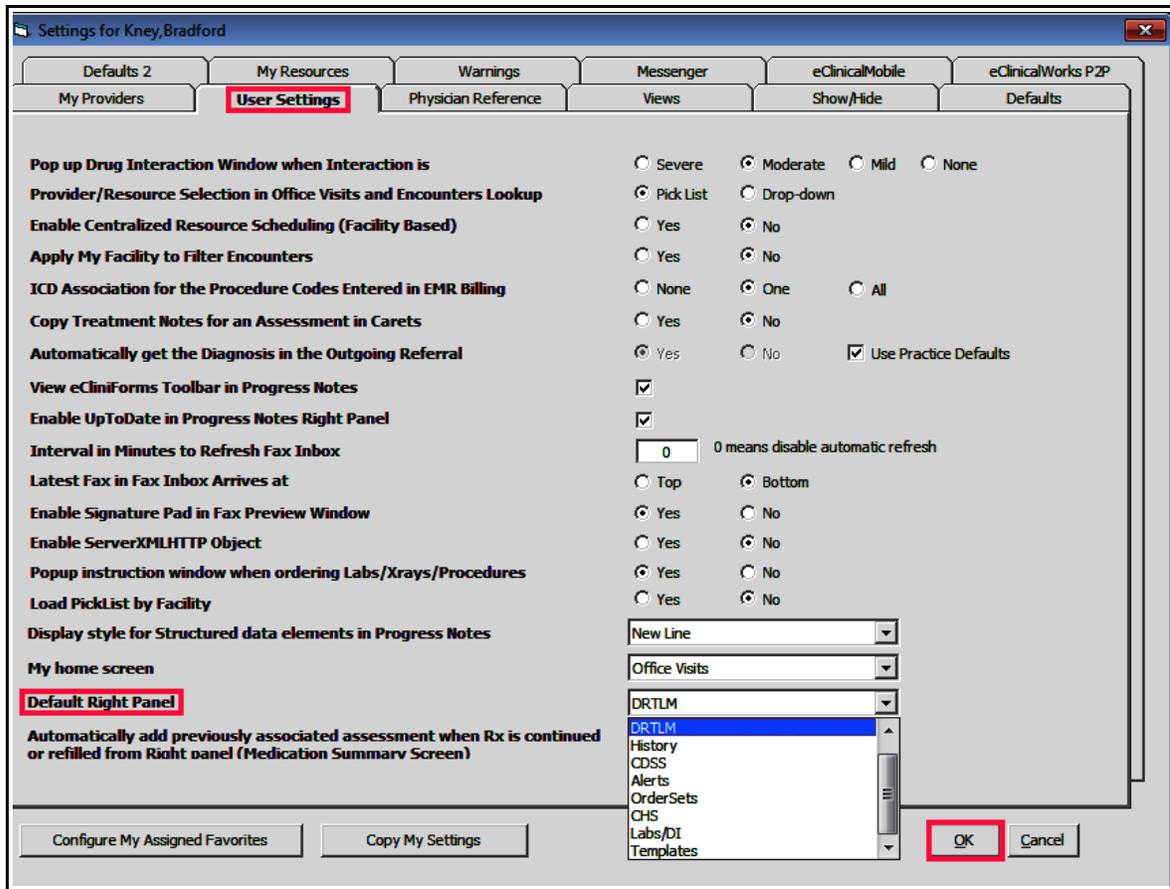| Tobacco Use/Smoking	Patient is a:: current smoker , When did you start smoking?: 10/07/2014, How often do you smoke?: every day, How many cigarettes a day do you smoke?: 6-10 , How soon after you wake up do you smoke your first cigarette?: 6-30 minutes, Are you interested in quitting?: Not ready to quit
Marital Status	Married
Living situation	Lives with husband
Seatbelt Use	Wears

The eEHx tab opens data imported from some hospital systems – Southcoast, Lifespan, Partners, and more. The data included is sometimes quite useful, and other times lacks the more relevant information, in my experience.

To get to "My Settings" - go to File → Settings → My Settings.

To choose the tabs in the right panel you wish to see, just check the box above each choice (in the screenshot below). Choose to always show the right panel in the Hub and progress note when you first log in. You can always use the olive to hide the right panel if you wish. Many users also like to see their templates in the right panel – just check the box above "Templates" to set this as your default. I don't like order sets, but if you wish to see these in the right panel, check the box above "Order Sets".

Under "User Settings", choose which tab you want to be selected by default when you log in. When you are set with any changes you made to "My Settings", click "OK", and your settings will be updated the next time you log in. Don't just "x" out of this screen – your choices will not be saved if you do.

Brad Kney, MD
July 1, 2019