“Update Demographics” Message from Patients

Offices report frequent “Update Demographics” messages in their T jellybean. I visited the portal, and I was able to change my phone number, address, and preferred pharmacy on the site. For each change, I got a telephone encounter titled “Update Demographics” - either “Additional Information” (for the pharmacy) and “Personal Information” for the address/phone number changes.

Open up the telephone encounter and then click on “Import”.

You see the changes in green. Once you click on “Accept Changes”, these are imported into ECW.

Brad Kney, MD
May 15, 2019